



# ChariHome - User Guide

Your compact and connected donation kiosk

## 1. Powering on

- Turn on your ChariHome by pressing the side button.
- Wait a few seconds until the home screen appears.

## 2. Internet connection

- Access Settings from the main menu.
- Select Wi-Fi or Mobile network.
- Choose your network and enter the password.

👉 A stable connection is required to activate and use the device.

## 3. Initial setup

- Personal information: enter your details to automatically receive your monthly CERFA.
- Preset amounts: choose and customize the donation amounts offered to donors (e.g. €5, €10, €20, €50).

## 4. Product activation

- Once connected and configured:
  - Your ChariHome is ready to collect donations !

**Donations can be made by credit card, contactless.**



## 5. Support & FAQ

- Need assistance? Tap the "?" icon at the bottom left to ask your questions.
- Connection issue? Restart the device and reconnect.
- Change password? Go to Settings > Security.
- Statistics and receipts? Log in to your online account at [www.charitouch.com](http://www.charitouch.com)

